

CAROL STOAK SAUNDERS

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EDUCATION

Ph.D. in Business, University of Houston, Houston, Texas.

Major area of concentration - Organizational Behavior and Management

Minor area -Management Information Systems.

Master of Business Administration, University of North Carolina, Chapel Hill, North Carolina.

Bachelor of Science and Arts, Florida State University, Tallahassee, Florida.

Majors: Mathematics and German

WORK EXPERIENCE

Professor Emerita, August 2015 to present; Professor of Management, August 2010 to August 2015; Professor of Management Information Systems, August 2001 to August, 2010, University of Central Florida, Orlando, Florida.

Extraordinary Professor, August 2021 to present, University of Pretoria, Pretoria, South Africa.

Research Professor, Northern Arizona University, Flagstaff, Arizona, August 2015 to December 2017. Served as research mentor to non-tenure track faculty. Designed, implemented and conducted publishing workshop, Get Published!, for non-tenure track faculty in July 2017 (See

http://franke.nau.edu/news/saunders_get_published_workshop_accomplishes_its_mission)

W.P. Wood Professor of MIS, University of Oklahoma, Norman Oklahoma, June 1998 to June 2001. Associate Director – Research, Center for MIS Studies, University of Oklahoma.

Professor and Chair of Management, Southern Illinois University, Carbondale, Illinois, Jan 1997 to June, 1998. Duties included implementing a major undergraduate curriculum change, working with doctoral students, and recruiting.

Professor of Computer Information Systems, Florida Atlantic University, Boca Raton, Florida, May 1992 to Dec 1996. Chair of Department of Decision and Information Systems, May 1992 to August, 1993. Duties included implementing a major undergraduate curriculum change, establishing a doctoral program, and recruiting. Chair and Associate Professor. Florida Atlantic University. August 1990 to May 1992. Taught MBA MIS course and management of information systems, undergraduate information systems analysis and design.

Associate Professor, Management Information Systems, Texas Christian University, Fort Worth, Texas. June 1987 to May 1990. Taught MBA and undergraduate MIS courses, organization theory; Coordinated MIS area; Served as Acting Department Chair from June 1987 to June 1988. Duties included recruiting and implementing a major curriculum change.

Assistant Professor, Management Information Systems, Texas Christian University, Fort Worth, Texas. August 1984 to May 1987. Coordinated MIS area; Taught MBA and undergraduate MIS courses, MBA information analysis, and undergraduate introduction to data processing course.

Assistant Professor, Management, Stephen F. Austin State University, Nacogdoches, Texas. August 1981 to May 1984. Taught undergraduate courses in quantitative methods, organization management, and MIS. Taught graduate courses in organization behavior and personnel.

Assistant Professor, Management and Data Processing, Northern Arizona University, Flagstaff, Arizona. September 1979 to May 1981. Taught organization theory and systems analysis and design I and II.

Instructor, Computer Science, Texas Southern University, Houston, Texas. September 1974 to September 1978. From January 1975 to September, 1977, served as Acting Chair of the Computer Science Department; Prepared departmental budgets and class schedules, executed necessary administrative tasks, and handled the hiring and supervision of student assistants and the departmental secretary; Taught courses in systems analysis and design, introduction to computing, FORTRAN, assembly language, and planning, budgeting and evaluation; Served on committee which planned the design and implementation of a Management Information System to be used by all departments and administrative offices of the University; Involved in the evaluation and selection of a computer system for TSU; Served as a consultant in the development of an admissions policy for the TSU School of Pharmacy.

EXECUTIVE DOCTORAL EDUCATION EXPERIENCE

Part-time Instructor, Georgia State University, Atlanta, Georgia, August 2019 – present.
Taught Quantitative Research Methods II course in Executive Doctorate of Business Program.

Adjunct Faculty, University of South Florida, Tampa, Florida, October 2016 to December 2018. Taught Qualitative Research course in Executive Doctorate in Business Administration Program; Served on eight doctoral dissertation committees.

INDUSTRY EXPERIENCE

Senior Systems Analyst, EXXON Company, U.S.A., Houston, Texas, June 1972 to August 1974. Designed and implemented a financial analysis model for Friendswood Land Development Company; Designed the computer-based accounting system for EXXON Exploration and Research Company; Served as consultant for the capital budgeting model used throughout EXXON Company, U.S.A.; Developed simulation model in GPSS of EXXON docking facilities which was used to study alternatives for the reduction of demurrage charges.

Junior Programmer Analyst, International Business Machines Corporation, Clear Lake, Texas, February 1979 to August 1970. Wrote programs to process telemetry data received from Apollo flights.

FULBRIGHT AWARDS

Distinguished Fulbright Award, Wirtschafts Universität - Wien, March – June 2009

Professional Fulbright Award, Malaysia, Summer 1993.

GUEST RESEARCHER AND VISITING CHAIRS

Erskine Fellow, University of Canterbury, Christchurch, New Zealand, July-August 2007.

Shaw Foundation Professor, Nanyang Technological University, Singapore, July 2005.

Beta Chair, Technische Universiteit Eindhoven, the Netherlands, September – November, 2004.

Guest researcher – Friedrich Alexander Universitaet Erlangen-Nuernberg, April – June, 2012; Korea University, February 2006; National University of Singapore, July 2002; City University of Hong Kong, May 2001.

Guest lecturer – University of Victoria, Wellington NZ, March 2016; Escuela Superior de Gestion Comercial Y Marketing (ESIC) in Madrid, Spain, July 1996; Semester-at-sea, Spring 2010, 2005; University of Pretoria, Pretoria, South Africa, February 2007.

Assisted in evaluation of Institute of Business' Postgraduate Diploma in Management Information Systems in Trinidad, West Indies in a project funded by the U.S. State Department Office of International Information Programs, 2000.

HONORS

LEO Fellow, inducted 2010. (Top Association of Information Systems [AIS] award for lifetime contributions to the Information Systems discipline)

Lifetime Achievement Award, Academy of Management – Organizational Communication and Information Systems Division, 2013.

AIS Fellow, inducted 2004.

Distinguished Educator - recognition by the Education Special Interest Group for Information Systems at ISCAP conference, 2022.

Best Associate Editor, Organization Communication and Information Systems Division, Academy of Management, 2018.

Extraordinary Service - Editorial Board, *Organization Science*, 2018.

Runner-up, Best Theory Paper of Conference (ICIS 2016); Best paper in the IS Development and Project Management Track: Ulrich Remus, Martin Wiener, Carol Saunders, Magnus Maehring and Maximilian Kofler, "Control Modes Versus Control Styles: Investigating ISD Project Control Effects at the Individual Level."

Second Place Winner of the 2015 SIM Best Paper Competition for paper entitled, "Embracing Vendor Overlaps in IT Multi-Sourcing: The Case of Adidas Global IT."

Excellence in Cross-Disciplinary Collaboration and Communication, College of Business Administration, UCF, 2014.

Research Incentive Award, College of Business Administration, UCF, 2005-2006, 2011.

College of Business Administration Award for Excellence in Distinguished Research, UCF, 2004 and 2010.

College of Business Administration Excellence Award: Top 10 Researcher in First 50 Years.

Galloway Award for Research in MIS Department and College of Business Administration, UCF, 2003.

Best Paper, *MIS Quarterly*, 2002: Jaspersen, J., Carte, T., Saunders, C.S., Butler, B.S., Croes, H.J.P, Zheng, W.J. "Power and Information Technology Research: A Meta-triangulation Review, *MIS Quarterly*, 2002, Vol. 26, No. 4.

AISWorld Net Challenge Award 2006 for Journal Rankings web site:

<http://www.isworld.org/csaunders/rankings.htm>

National Urban League Fellow.

Phi Kappa Phi.

GRANTS

Schoeller Senior Fellow 2012, Dr. Theo and Friedl Schoeller Research Center for Business and Society, Friedrich-Alexander-Universität Erlangen-Nürnberg, Emotional Cognitive Overload with Information Technology, 50,000 €, 2012.

University of Oklahoma Interdisciplinary Research Incentive Grant, "The Impact of Multitmedia-rich Websites on Advertising," with Steven Anderson, \$29,206, 2000.

Assisted in winning Sensormatic/Speedware grant for hardware and software for the FAU Department of Decision & Information Systems, \$130,000, 1995.

TCU Tandy Center for American Enterprise Summer Research Grant, 1989, "Interorganizational Power and the Intent to Adopt Electronic Data Interchange (EDI)". (Also, Chaparral Steel underwrote questionnaire printing, distribution and postage)

Society for Information Management (SIM) Research Grant, 1987, "Measuring the Effectiveness of the Information System Function", \$5200. (Also, summer research funding from TCU Neeley School of Business)

TCU Research Grant, 1986, "Teaching with Computer Conferencing", \$2576; University of Colorado at Denver, \$1005. (Also, summer research funding from TCU)

NAU Summer Research Grant, 1981, "Impact of Stages of EDP Growth on Interdepartmental Communications".

TSU Research Grant, 1977-1978, "Impact of Management Information Systems on Intraorganizational Distributions of Power".

KEYNOTE AND GUEST SPEAKER

Keynote speaker: ISCAP-EDSIG conference, Clearwater Beach, FL, November 2022; conf-IRM, virtual, May 2021; GITMA, San Diego, CA, August 2016; SAICSIT, East London, South Africa, October, 2013; IMMIT graduation, Aix-en-Provence, France, July 2010; PACIS, Auckland New Zealand, July 2007; Management Summit, Taipei Taiwan 2007; PACIS, Bangkok Thailand, July 2005; Beta Conference, Eindhoven, the Netherlands, September 2004; Eighth Summer School in the Joint PhD Program in Design and Management of Information Technology, Magleaa, Denmark, May 2002.

Invited speaker, Research Seminar: Technische Universitaet Dresden, May 2022; Royal Holloway - University of London, virtual, February, 2022; University of Pretoria, virtual, December, 2021; University of Sydney, virtual, November, 2021; Technische Universitaet Dresden, virtual, August 2021; Tilburg, University, November, 2019; Doctoral Student Consortium, Bled, Slovenia, June 2019; Iowa State University, November 2018; University of Colorado at Colorado Springs, CO, April 2018; Kennesaw State University, April 2016; Victoria University Wellington, 2016; University of Canterbury, 2016; University of Auckland, 2016; Tilburg, University, December, 2013; University of Pretoria, October, 2013; Northern Arizona University, April, 2013; Technische Universitaet Muenchen, May 2012; Tilburg University, May 2012; Augsburg Universitaet, May 2012; Johannes Kepler University, Linz, Austria, June 2009; Tulsa University, October 2008; University of North Florida, February 2008; Oklahoma State University, October 2007; Georgia State University, September 2007; Temple University, September 2007; Victoria University, Wellington NZ, August 2007; University of Nebraska, Omaha, 2007; University of South Florida, 2007; Information Systems Doctoral Student Consortium, Acapulco, Mexico, August 2006; Washington State University, March 2006; University of Houston, October 2005; City University of Hong Kong, February 2005; Cape Technikon, South Africa, April 2005; National University of Singapore, July 2005; National Central University, Taiwan, August 2005; University of Houston, October 2005; Indiana University, February, 2004; Temple University, October, 2003; Virginia Polytechnic Institute and State University, 2003; Case Western Reserve University, April 1997; Florida International University, October, 1994; Universiti Kebangsaan Malaysia, July, 1993; Georgia State University.

REFEREED PUBLICATIONS

Bock, M., Weiner, M. and Saunders, C.S., “Non-Ownership Business Models in the Manufacturing Industry: Uncertainty-Exploiting versus Uncertainty-Mitigating Designs and the Role of Context Factors,” 2023, *Electronic Markets.*, Vol. 33, No. 1, Article 16.

Tsai, J. C. A., Klein, G., Saunders, C. S., and Jiang, J. J., “Information Elaboration and Competition: Participation in the Replacement of Legacy Systems,” 2022, *IEEE Transactions on Engineering Management*, July.

Tarafdar, M. and Saunders, C., “Remote, Mobile and Blue-Collar: ICT-Enabled Job Crafting to Elevate Occupational Wellbeing,” 2022, *Journal of AIS*, Vol 23, No. 3, 707-749. **Nominated by JAIS as best grounded theory paper for SIG GTM award.**

Lee, J., Saunders, C., Pantelli, N. and Wang, T., “Managing Information Sharing: Interorganizational Communication in Collaborations with Competitors,” 2021, *Information & Organization*, May 31:100354..

Remus, U., Wiener, M., Saunders, C. and Mähring, M. “The impact of control styles and control modes on individual-level outcomes: a first test of the integrated IS project control theory,” 2020, *European Journal of Information Systems*, Vol. 29, No. 2, 134-152.

Wiener, M., Marabelli, M., and Saunders, C. “Business Models for Big Data,” 2020, *Journal of Information Technology*, Vol. 35, No. 1, 66-91.

Mueller, S., Mathiassen, L. and Saunders, C. “Pluralist Theory Building: A Critical Approach to Generalization from Qualitative Data,” 2020, *Journal of the Association for Information Systems*, Vol. 21, Iss. 1: article 9. **To be reprinted in *Advancing Information Systems*** edited by Nik Hassan and Leslie Willcocks.

Wiener, M., Mähring, M., Remus, U., Saunders, C. and Cram, A. "Moving IS Project Control Research into the Digital Era: The ‘Why’ of Control and the Concept of Control Purpose," 2019, *Information Systems Research*, Vol. 30, Iss. 4: 1387 -1401.

deCorbiere, F., Rowe, F. and Saunders, C. “Digitalizing Interorganizational Relationships: Sequential and Intertwined Decisions for Data Synchronization,” 2019, *International Journal of Information Management*, Vol. 48: 203-217.

Hacker, J., Johnson, M., Saunders, C., and Thayer, A. “Trust in Virtual Teams: A Multidisciplinary Review and Integration,” 2018, *Australian Journal of Information Systems*, Vol. 22: 1-35.

Wiener M, Hoßbach N, and Saunders C. “Omnichannel businesses in the publishing and retailing industries: Synergies and tensions between coexisting online and offline business models,” 2018, *Decision Support Systems*, May 1;109:15-26.

Wiener M, Saunders C, Chatterjee S, Dennis AR, Gregor S, Mähring M, and Mertens P. "Information Systems Research: Making an Impact in a Publish-or-Perish World," 2018, *Communications of the Association for Information Systems*, 43(1):26.

Saunders, C., Wiener, M., Klett, S. and Sprenger, S. "The Impact of Mental Representations on ICT-Related Overload in the Use of Mobile Phones," 2017, *Journal of Management Information Systems*. 34(3), 803-825.

Mueller, S., Mathiassen, L. and Saunders, C. "Political Maneuvering during Business Process Transformation: A Pluralist Approach," 2017, *Journal of the Association for Information Systems*, 18(3). 173.

Wu, Y. and Saunders, C. "Governing the Fiduciary Relationship in Information Security Services," 2016, *Decision Support Systems*, 92, 57-67.

Wiener, M., Remus, U. Mähring, M. and Saunders, C. "Control Configuration and Control Enactment in Information Systems Projects: Review and Expanded Theoretical Framework," 2016, *MIS Quarterly*, 40(3), 741-774.

Saunders, C., Rutkowski, A.F., Pluyter, R. and Spangers, R. "Health Information Technologies: From Hazardous to the Dark Side," *Journal of the Association for Information Science and Technology*, 2016, 67(7), 1767 – 1772.

Hossbach, N., Wiener, M. and Saunders, C. "The Unfolding of Value Sources during Online Business Model Transformation," 2016, *Journal of Business Models*, 4(2).

Aubert, B., Saunders, C., Wiener, M., Denk, R. and Wolfermann, T. "How adidas Realized Benefits from a Contrary IT Multisourcing Strategy," 2016. *MIS Quarterly Executive*, 15(3).

Wiener, M., and Saunders, C. "Forced coepetition in IT multi-sourcing." *The Journal of Strategic Information Systems*, 2014, 23(3), 210-225.

Marcoulides, G., Chin, W., and Saunders, C. "When Imprecise Statistical Statements Become Problematic: A Response to Goodhue, Lewis and Thompson," 2012, *MIS Quarterly*, 36(3), 717-728.

Saunders, C., Rutkowski, A.F., Genuchten, M. van, Vogel, D., and Orrega, J.M. "Virtual Space and Place: Theory and Test," *MIS Quarterly*, 2011, 35(4), 1079-1098.

Figl, Kathrin and Saunders, C. "Team Climate and Media Choice in Virtual Teams," *AIS Transactions on Human-Computer Interactions*, 2011, 3(4), 189-213.

Wu, Y. and Saunders, C. "Governing Information Security: Governance Domains and Decision Rights Allocation Patterns," *Information Resources Management Journal*, January-March, 2011, 24(1), 28-45.

Marcoulides, G., Chin, W., and Saunders, C. "A Critical Look at Partial Least Squares Modeling." *MIS Quarterly*, 2009, 33(1), 171-175. Foreword to Special Issue on PLS.

Linden, L., Saunders, C. "Linux Kernel Developers Embracing Authors Embracing Licenses." *International Journal of Actor-Network Theory and Technological Innovation*, 2009, 1(3), 15-35.

Rutkowski, A. F., Vogel, C., van Genuchten, M., Saunders, C. "Communication in Virtual Teams: 10 Years of Experience in Education." *IEEE Journal on Professional Communication*, 2008, 51(3), 302-312.

Veltri, N. F., Saunders, C., Kavan, C. B. "Information Systems Backsourcing: Correcting Problems and Responding to Opportunities." *California Management Review*, 2008, 51(1), 50-76.

Hancock, P., Saunders, C. "It's About Time: An Undergraduate Honors Course on the Topic of Time." *Kronoscope*, 2008, 8(1), 45-54.

Hornik, S., Saunders, C., Li, J., Moskal, P., Dzuiban, C. "The Impact of Paradigm Development and Course Level on Performance in Technology-Mediated Learning Environments." *Informing Science: the International Journal of an Emerging Transdiscipline*, 2008, 11, 35-58.

Saunders, C., Flammia, M. "A Subtle War of Words on the Internet." *International Journal of Electronic Business*, 2008, 6(4), 342-353.

Flammia, M., Saunders, C. "Language as Power on the Internet." *Journal of the American Society for Information Science and Technology*, 2007, 58(12), 1899-1903.

Rutkowski, A.F, Saunders, C, Vogel, D. and van Genuchten, M. "Is It Already 4a.m. in Your Time Zone?: Focus Immersion and Temporal Dissociation in Virtual Teams," *Small Group Research*, February 2007, Vol. 38, No. 1.

Saunders, C.S. and Ahuja, M. "Are All Distributed Teams the Same? Differentiating Between Temporary and Ongoing Distributed Teams," *Small Group Research*, December 2006, Vol. 37, No. 6, 662-700.

Klein, G., Jiang, J. and Saunders, C. "Leading the Horse to Water," *Communications of the AIS*, 2006, Vol. 13, Article 18.

Sivo, S., Saunders, C.S., Chang, Q. and Jiang, J. "How Low Should You Go?: Low Response Rates and the Validity of Inference in IS Questionnaire Research," *Journal of AIS*, 2006, Vol. 7, Issue 6, Article 17, 351-414.

Premkumar, G., Ramamurthy, K. and Saunders, C. "Information Processing View of Organizations: An Exploratory Examination of Fit in the Context of Inter-organizational Relationships," *Journal of Management Information Systems*, 2005, Vol. 22, No. 1, 257-294.

Van Genuchten, M., Vogel, D., Rutkowski, A., and Saunders, C. "Innovation in Information Systems Education – VI, HKNET: Instilling Realism into Emerging Trends," *Communications of the CAIS*, 2005, 15, 357-370.

Paul, S., Saunders, C.S. and Haseman, W.D. "A Question of Timing: The Impact of Information Acquisition on Group Decision Making," *Information Resources Management Journal*, 2005, Vol. 18, No. 4, 81-100 and reprinted, with modifications, in *Emerging Information Resources Management and Technologies*, M. Khosrow-Pour (ed.), Idea Group Publishing, Hershey, PA, 2007.

Elgarah, W., Falaleeva, N., Saunders, C., Ilie, V., Shim, J.T., Courtney, J. "Data Exchange in Interorganizational Relationships: Review through Multiple Conceptual Lenses," *Database*, 2005, Vol. 36, No. 1, 8-29.

Saunders, C.S., Van Slyke, C. and Vogel, D. "My Time or Yours? Managing Time Visions in Global Virtual Teams," *Academy of Management Executive*, 2004, Vol. 18, No. 1, 19-31.

Schwarzkopf, A., Mejias, A., Jasperson, J., Saunders, C.S., Gruenwald, H. "Expecting the Unexpected: Effective Practices for IT Skills Staffing," *Communications of the ACM*, 2004, Vol. 47, No. 1, 83-88.

Winter, S., Saunders, C.S. and Hart, P. "Impression Management with Websites: Are They Only Electronic Window Dressing," *European Journal of Information Systems*, 2003, Vol. 12, No. 4, 309-324.

Saunders, C.S., Carte, T., Jasperson, J., and Butler, B. "Lessons Learned from the Trenches of Metatriangulation Research," *Communications of CAIS*, February 2003, Vol. 11, Article 14, <http://cais.isworld.org/contents.asp>.

Miranda, S. and Saunders, C.S. "The Social Construction of Meaning: An Alternative Perspective on Information Sharing," *Information Systems Research*, 2003, Vol. 14, No. 1, 87-106.

Wu, Y and Saunders C.S. "The IS Core: Further Along the Road to the IS Artifact," *Communications of the CAIS*, 2003, Vol 12, Article 36, 562-567.

Jasperson, J., Carte, T., Saunders, C.S., Butler, B.S., Croes, H.J.P, Zheng, W.J. "Power and Information Technology Research: A Metatriangulation Review, *Management Information Systems Quarterly*, 2002, Vol. 26, No. 4, 397-459. **Best Paper, MIS Quarterly, 2002.**

Pearlson, K. and Saunders, C.S. "There's No Place Like Home: Managing Telecommuting Paradoxes," *Academy of Management Executive*, 2001, Vol. 15, No. 2, 117-128.

Kavan, C. Bruce, Saunders, C.S, and Nelson, R.E. "virtual @virtual.org," *Business Horizons*, 1999, September-October, 73-82.

Hart, P. and Saunders, C. "Emerging Electronic Partnerships: Antecedents and Dimensions of EDI Use from the Supplier's Perspective," *Journal of Management Information Systems*, 1998, Vol. 14, No. 4, 87-111.

Saunders, C. and Miranda, S. "Information Acquisition in Group Decision Making," *Information and Management*, 1998, Vol. 34, 55-74.

Kavan, B. and Saunders, C. "Managers: A Key Ingredient to Alternative Work Arrangements Program Success," *Journal of End User Computing*, 1998, Vol. 10, No. 4, 23-32.

Hu, Q., Saunders, C. and Gebelt, M. "Diffusion of Information Systems Outsourcing: A Reevaluation of Influence Sources," *Information Systems Research*, 1997, Vol.8, No.3, 288-301.

Galup, S., Saunders, C., Nelson, R., and Cerveny, R. "The Use of Temporary Staff and Managers in a Local Government Environment," *Communication Research*, 1997, Vol 24, No. 6, 698-730.

Saunders, C., Dologite, D. and Mockler, R. "Introducing Integrated Information Technology to a Malaysian Government Research Organization, *The Journal of Engineering Valuation and Cost Analysis*, 1998, Vol. 1, 229-241.

McLeod, R., Kim, C. N., Saunders, C., Jones, J.W., Scheel, C., and Estrada, M.C., "Information Management as Perceived by Managers in Three Pacific Rim Countries," *Journal of Global Information Management*, 1997, Vol. 5, No. 3, 5-16.

Gill, G., and Saunders, C. "Motivation for Information Technology Adoption," *Journal of Management Systems*, 1997, Vol 9. Nos. 1-4.

Saunders, C., Gebelt, M. and Hu, Q. "Achieving Success in Information Systems Outsourcing," *California Management Review*, 1997 (Winter), Vol. 39, No. 2, 63-79.

Hart, P., and Saunders, C. "Power and Trust: Critical Factors in Adoption and Use of Electronic Data Exchange", *Organization Science*, 1997, Vol. 8, No. 1, 23-42.

McLeod, R. Jr., Jones, J. and Saunders, C. "The Difficulty in Solving Strategic Problems: The Experiences of Three CIOs", *Business Horizons*, January-February, 1995, 28-38.

Miranda, S., and Saunders, C. "Group Support Systems: An Organization Development Intervention to Combat Group Think", *Public Administration Quarterly*, 1995, Vol. 19, No. 2, 193-216. **Reprinted** in *Handbook of Organizational Consultation*, R. Golembiewski (ed), Marcel Dekker, Inc.: New York, forthcoming.

Saunders, C., Robey, D. and Vaverek, K. "The Persistence of Status Differentials in Computer Conferencing," *Human Communication Research*, 20, No.4, 1994, 443-472.

Vaverek, K. and Saunders, C. "Computerspeak: Message Content and Perceived Appropriateness in an Educational Setting," *Journal of Educational Technology Systems*, 22, No. 2, 1993-1994, 123-139.

Jones, J., Saunders, C. and McLeod, Jr., R. "Information Acquisition during Decision Making Processes: An Exploratory Study of Decision Roles in Media Selection," *IEEE Transactions on Engineering Management*, 41, No. 1, 1994, 41-49.

Jones, J., Saunders, C. and McLeod, Jr., R. "Media Usage and Velocity in Executive Information Acquisition: An Exploratory Study," *European Journal of Information Systems*, 2, No. 4, 1993, 260-272.

Saunders, C. and Jones, J. "Organizational Factors Affecting the Evaluation of Information Systems Performance," *Information Resources Management Journal*, 5, No. 4, 1992, 5-21.

Saunders, C. and Jones, J. "Measuring Information Systems Function Performance," *Journal of Management Information Systems*, 8, No. 4, 1992, 63-82.

Saunders, C. and Clark, S. "EDI Adoption and Implementation: A Focus on Interorganizational Linkages," *Information Resources Management Journal*, 5, No. 1, 1992, 9-19.

Saunders, C. and Jones, J. "Temporal Sequences in Information Acquisition for Decision Making: A Focus on Source and Medium", *Academy of Management Review*, 15, No. 1, 1990, 29-46.

Saunders, C. "The Strategic Contingencies Theory of Power: Multiple Perspectives", *Journal of Management Studies*, 27, No. 1, 1991, 1-18.

Jones, J., Saunders, C., and McLeod, R., Jr. "Information Media and Source Patterns Across Management Levels: A Pilot Study", *Journal of Management Information Systems*, 5, No. 3, 1988/1989, 71-84.

Saunders, C. and Heyl, J. "A Lesson Learned: Evaluating Computer Conferencing", *Journal of Systems Management*, 39, 1988, 33-37.

Saunders, C. and Stead, B. "Women's Adoption of a Business Uniform: A Content Analysis of Magazine Advertisements", *Sex Roles*, 15, Nos. 3/4, 1986, 197-295.

Saunders, C. and Scamell, R. "Organizational Power and the Information Services Department", *Communications of the ACM*, 29, 1986, 142-147.

Saunders, C. "The Strategic Impact of Information Technology on the Information Systems Department", *Journal of Systems Management*, 37, No. 4, 1986, 18-24.

Saunders, C. "Model Validation: The Missing Process", *Journal of Systems Management*, 36, No. 8, 1985, 26-29.

Saunders, C. and Saunders, R. "Effects of Flexitime on Sick Leave, Vacation Leave, Anxiety, Performance, and Satisfaction in a Library Setting", *Library Quarterly*, 55, 1985, 71-88.

Discenza, R. and Saunders, C. "Tracking Communication Patterns During DP Growth", *Journal of Systems Management*, 36, No. 1, 1984, 27-31.

Elbert, N., Saunders, C. and Schweizer, J. "The Role of Practicality in the Choice of Instructor Rating Methods", *Journal of Experimental Education*, 51, 1983, 114-121.

Saunders, C. and Scamell, R. "Intraorganizational Distribution of Power: Replication Research", *Academy of Management Journal*, 25, 1982, 192-200.

Saunders, C. "Management Information Systems, Communications and Departmental Power: An Integrative Model", *Academy of Management Review*, 6, 1981, 431-442.

Saunders, C. "Analyzing Selection Procedures of Members of a School of Pharmacy Admissions Committee", *American Journal of Pharmaceutical Education*, 42, 1978, 119-122.

BOOKS

Pearlson, K., Saunders, C., Galletta, D. *Managing and Using Information Systems: A Strategic Approach (eighth edition)* 2024, Hoboken, NJ: John Wiley & Sons; eBook ISBN: 978-1-394-21549-2; print ISBN: 978-1-394-21544-7

Pearlson, K. and Saunders C. *Managing and Using Information*, J.Wiley & Sons, Inc.: New York. *Approach (seventh edition)* 2019, Hoboken, NJ: John Wiley & Sons; (*sixth edition*) 2016, ISBN 978-1119-24807-4, (*fifth edition*) 2013. Hoboken, NJ: John Wiley & Sons. ISBN 978-1-11828173-4; (*fourth edition*) 2010, ISBN 978-0-470-34481-4 (*third edition*) 2006, ISBN 13 978-0-471-71538-2; (*second edition*) 2004, ISBN 0-471-34544-6.

Rutkowski, A.F. and Saunders, C. *Cognitive and Emotional Overload: The Dark Side of Information Technology*. 2018. London: Routledge. ISBN 978-1-138-05335-9.

BOOK CHAPTERS/ENCYCLOPEDIA ENTRIES

McLeod, R., Jr., Jones, J. and Saunders, C. "Executive Information Systems: Yesterday, Today and Tomorrow," in *Information Technology Resources: Utilization and Management*, M. Khosrowpour and G. Yaverbaum (eds), Idea Group Publishing: Harrisburg, Pa., 1990, 71-92.

Miranda, S.M., and Saunders, C.S. "Technology, Information, and Group Decision Making: A Three Level Model of Information Processing," in *Encyclopedia of Microcomputers*, Vol. 26, Supplement 5, 224-242 and *Encyclopedia of Library and Information Science*, Marcel Dekker, Inc: New York, 2000.

Saunders, C.S. "Virtual Teams: Piecing Together the Puzzle," in *Framing the Domains of IT Management Research: Glimpsing the Future through the Past*, R. Zmud (ed.), Pinnaflex: Cincinnati, OH, 2000, 29-50.

Saunders, C.S. "Outsourcing: A View from Those Doing the Work," in *Information*

Systems Outsourcing: Enduring Themes, Emergent Patterns and Future Directions, R. Hirschheim, A. Heinzl, and J. Dibbern (eds). Springer Verlag: Berlin, 2002, 329-347.

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Saunders, C. "Necessary Changes," *MIS Quarterly*, 30 (1), March 2006, iii-vi.

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Saunders, C. "Looking for Diamond Cutters," *MIS Quarterly*, 29 (1), March 2005, iii-viii.

Saunders, C. "Accounting for Time," *Information Resources Management Journal*, 15 (2), 2002, 3-5.

Saunders, C. "An Information Systems Town Hall Meeting," *Information Resources Management Journal*, 13 (2), 2000, 3-5.

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Saunders, C. S. "The Role of Business in IT Research," *Information Resources Management Journal*, 11 (1), 1998, 4-6.

PROFESSIONAL SERVICE

Editor-in-Chief, *MIS Quarterly*, January 2005 – December 2007; Senior Editor, January 2003 to December 2004; Associate Editor, January 2000-December 2002.

Editorial Review Board, *Organization Science*, 2010 to 2020.

Editorial Review Board, *Journal of Strategic Information Systems*, 2015 to 2020.

Editor, *Foundations and Trends in Information Systems*, 2014 to 2019.

Senior Editor, *AIS Transactions on Replication Research*, 2014 to 2018.

Advisory Board, *Business & Information Systems Engineering*, 2009 to present;
Information & Organization, 2019 - present.

Senior Editor, IS Research Perspectives in *Journal of the Association of Information Systems*, February, 2009 – August 2010. Also Special Issue Co-editor on the History of the IS Discipline.

Associate Editor, *Information Systems Research*, 2000 to 2003.

Associate Editor, *Decision Sciences Journal*, 1996 to 2003.

Associate Editor, *Communications of AIS*, August 2002 to 2005.

Associate Editor, 1995 - 2002; Editorial Board, 1988-1994; *Information Resources Management Journal*; Editor, special issue on the role of business in Information Technology research, 1997.

Senior Editor, *e-Service Journal*, May 2002 to August 2004.

Editorial Board, *Journal of Management Systems*, 1992 - 1997.

Oklahoma Center for the Advancement of Science and Technology – review panelist.

Association of Information Systems (AIS) – Vice President of Publications, 2016–2019; AIS Council, 2016-2019; AIS Task Force on Open Access, 2019; CAIS EIC Selection Committee, 2019; JAIS EIC Selection Committee, 2018; Senior Scholars Journal Evaluation Task Force, 2018, 2019, 2021-2022; Impact Assessment Chair, 2015; Nominating Committee, 2011; MISQ Policy Committee Chair, 2019, Committee Member, 2016-2018, 2005-2009; AIS Publications Committee Member, 2016–2019; 2008-2010; Leo Nominations Committee Chair, 2004.

Americas Conference on Information Systems (AMCIS) - Program Co-Chair, 2015; Member of AMCIS Executive Committee, 2014-2016; AMCIS Program Chair Committee, 2015-2016.

Senior Scholars –Basket of Journals Evaluation Chair, 2021; Journal Evaluation Task Force, 2018, 2019; Impact Assessment Chair, 2015; Senior Scholars Best Publications Committee Chair, 2008, 2009, 2011; Co-Coordinator, 2006.

Organization Communication and Information Systems Division, Academy of Management - Program Chair, 1993; Division Chair, 1995; Nominating Committee, 2012.

International Conference on Information Systems (ICIS) - Chair of ICIS Executive Committee, 2000; General Conference Chair, 1999; Track Co-chair (Panels) 2012, Doctoral Consortium Faculty Member, 2006; Program Committee, 1998; Co-chair, 1992 and Chair, 1993, Publicity.

General Conference Chair for Telecommuting 1996, Jacksonville, FL

Vice President for Program Planning, Fort Worth chapter of Association for Systems Management, 1989-1990.

Executive Board, Women in Management Division, Academy of Management, 1985-1988.

Advisory Board Member, Information Management Research Centre, Nanyang Technological University

Ad Hoc Reviewer: National Science Foundation 2013.

Doctoral Dissertation Committee Chair for Natalia Falaleeva Veltri, Yu (Andy) Wu (University of Central Florida); Osie Gaines III, Mindy Oberg (Georgia State University); Dissertation Committee Co-Chair for Privin Alexander, Charles Arant, Ramil Cabela, Minnie Ahuja (University of South Florida); Member for Timothy Papp, Ronald DeSerrano, Valerie Mockus, Priya Dozier (University of South Florida); Olivia Newton, Joy Parchment, Craig Tidwell, Yuzhu (Julia) Li (University of Central Florida); Sundeep Sahay (Florida International University); Kathy Rust (Southern Illinois University)