

CHANGE MANAGEMENT

Interactive One-day Workshop

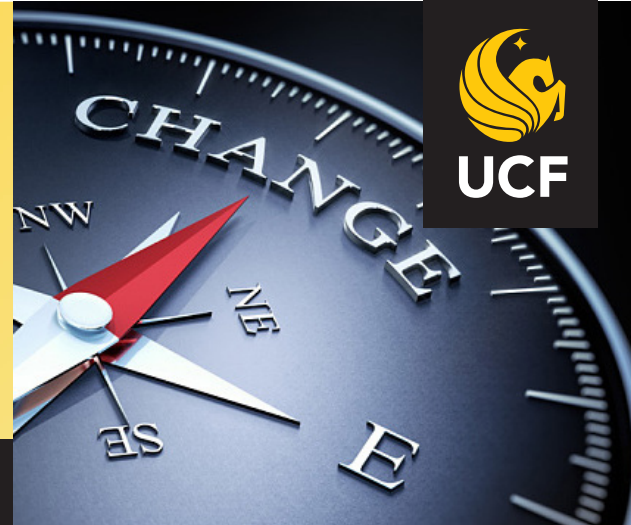
"There is no more delicate matter to take in hand, nor more dangerous to conduct, nor more doubtful in its success, than to be a leader in the introduction of changes. For he who innovates will have for enemies all those who are well off under the old order of things, and only lukewarm supporters in those who might be better off under the new." Niccolo Machiavelli, The Prince

Leading change might be one of the most challenging tasks any manager can face. Machiavelli's insight from the Italian Renaissance still rings true today, and even in a world where we have grown accustomed to the fast pace of technological change the psychology of change has simply not caught up.

Join us for a one-day workshop that will teach you effective ways to manage and lead change in your organization. Developed and led by Dr. Steven Whiting, this program will use models of change management, up-to-date academic research, and hands on exercises to illustrate critical change management practices: analyzing and breaking down change resistance; building winning coalitions; crafting change interventions; and effective leadership principles for the change agent.

Key Benefits

- Empower yourself with tools and models for thinking about change situations
- Improve your understanding of change resistance and how to overcome it
- Learn leader behaviors that are most effective in change situations
- Practice analyzing real change situations and recommending solutions
- Acquire applicable tools for the change management challenge your organization is facing
- Earn 5.75 HRCI credits



Thursday, September 28
8:00 a.m. - 5:00 p.m.

UCF Executive Development Center
36 West Pine Street, Orlando, FL 32801

\$450 (see back page for details)

This program is part of our Leadership & Management Series.

Who Should Attend

Any business professional interested in helping their organizations change successfully will benefit from this program. It is especially suitable for:

- CEO's, Presidents and Vice Presidents
- Human Resource Directors, Managing Directors, General Managers
- Department Heads and Managers in all functional areas
- Team Leaders
- Other Professionals dealing with significant change in their organizations



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Program Agenda

Thursday, September 28

7:45-8:30 am	Registration and Breakfast
8:30-9:00 am	Welcome & Introductions
9:00-10:15 am	Managing Change – The Challenge
10:15-10:30 am	Break and Refreshments
10:30-12:00 pm	Change Management Models and Principles
12:00-1:00 pm	Networking Luncheon
1:00-2:30 pm	Change Management Case and Discussion
2:30-2:45 pm	Break and Refreshments
2:45-4:15 pm	Leadership Principles for the Change Agent
4:15-4:45 pm	Summary and wrap-up

About the Instructor



Steven Whiting, Ph.D., is an Assistant Professor of Management at the UCF College of Business Administration. He earned his Ph.D. in Organizational Behavior and Human Resource Management from Indiana University's Kelley School of Business and spent six years teaching at Indiana University prior to joining UCF. His research interests include organizational citizenship behavior, research methods, and performance appraisals. His original research appeared in leading academic journals as well as popular media outlets.

Dr. Whiting is an active leader in the Organizational Behavior division of the Academy of Management, organizing and running the Organizational Behavior Research Incubator at the Academy's annual meetings. He has been recognized for teaching excellence at every level of the university and frequently teaches various management and HR courses at the Executive and Professional MBA program and Professional Master in Human Resource Management. He has led executive education programs for world-class organizations such as Samsung, Ingersoll-Rand, Cummins, and John Deere.

Program Fees

- \$400 per person if registered by October 15, 2016 (\$450 regular price thereafter)
- Registration fee includes one day of highly interactive sessions, breakfast, lunch, refreshment breaks, adjacent parking downtown, and all course materials
- Discounts available to multiple attendees from the same organization, non-profits, past EDC workshop attendees and UCF Alumni—contact us for details!

Registration Options

Register Online

<http://business.ucf.edu/executive-education>

Call (407) 235-3903

Email executiveeducation@bus.ucf.edu

Mail online registration form & check payable to:
UCF Executive Development Center
36 West Pine Street, Orlando, Florida 32801