



Welcome

Change Management Workshop

Thursday, September 28, 2017 • UCF Executive Development Center

Agenda

7:45 AM – 8:30 AM	Registration and Breakfast
8:30 AM – 9:00 AM	Welcome & Introductions
9:00 AM – 10:15 AM	Managing Change – The Challenge A Practical Change Case: The Post 9-11 Intelligence Community
10:15 AM – 10:30 AM	Break and Refreshments
10:30 AM – 12:00 PM	Principles of Influence and Persuasion for the Change Agent
12:00 PM – 1:00 PM	Luncheon
1:00 PM – 2:30 PM	Principles of Leader Behavior for the Change Agent
2:30 PM – 2:45 PM	Break and Refreshments
2:45 PM – 4:30 PM	Why Change Initiatives Fail: Kotter's Change Model Case Analysis & Discussion: Peter Browning at White Cap
4:30 PM – 4:45 PM	Summary and Wrap-Up



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