

Process Improvement

Thursday, June 22, 2017

Workshop Agenda

7:30 a.m. – 8:00 a.m.	Registration and Breakfast
8:00 a.m. – 8:30 a.m.	Welcome and Workshop Introduction
8:30 a.m. – 9:30 a.m.	What is DMAIC and how can you use it? <ul style="list-style-type: none">• Tools and applications of Define and Measure
9:30 a.m. – 10:00 a.m.	I need 30 envelopes delivered ASAP! <ul style="list-style-type: none">• Exercise on flow, pull, push, waste, process and customers
10:00 a.m. – 10:15 a.m.	Break and Refreshments
10:15 a.m. – 12:00 p.m.	How do you determine what you should be improving? <ul style="list-style-type: none">• What to look at and how to analyze the information
12:00 p.m. – 1:00 p.m.	Networking Luncheon
1:00 p.m. – 3:00 p.m.	Let's Change the Future! <ul style="list-style-type: none">• Improve and Control - tools, techniques and resources
3:00 p.m. – 3:15 p.m.	Break and Refreshments
3:15 p.m. – 4:30 p.m.	Putting it all together <ul style="list-style-type: none">• Exercise in making and measuring change and documenting improvements
4.30 p.m. – 5:00 p.m.	Lessons Learned, Recap of the Workshop

