



# Employee Relations & Conflict Resolution

Wednesday, February 15, 2017

## Workshop Agenda

7:45 a.m. – 8:30 a.m.	<b>Registration and Breakfast</b>
8:30 a.m. – 10:00 a.m.	Welcome and Introduction to Employee Relations/Conflict Resolution Conflict Resolution Styles
10:00 a.m. – 10:15 a.m.	<b>Break and Refreshments</b>
10:15 a.m. – 12:00 p.m.	Common Causes of Workplace Conflict and How to Address Them
12:00 p.m. – 1:00 p.m.	<b>Luncheon</b>
1:00 p.m. – 2:30 p.m.	Common Causes of Workplace Conflict and How to Address Cont.
2:30 p.m. – 2:45 p.m.	<b>Break and Refreshments</b>
2:45 p.m. – 4:30 p.m.	Progressive Discipline Case Study
4.30 p.m. – 5:00 p.m.	Wrap up and Q&A session



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